

Need more help?

For more information and advice contact

Adult Safeguarding Triage Team

0300 1231 116

Prepared by:

Safeguarding Standards Unit

~~12 April 2016~~
14 April 2016

If you want help or advice on how to produce information in alternative formats or interpreter services please phone **01872 322594** or email **equality@cornwall.gov.uk**.

If you would like this information in another format please contact:

**Cornwall Council
County Hall
Treyew Road
Truro TR1 3AY**

Telephone: **0300 1234 100**

Email: **enquiries@cornwall.gov.uk**

www.cornwall.gov.uk

New Arrangements For Safeguarding from 29 March 2016

A bitesize guide for
Agencies and Care
Providers



New Arrangements for Safeguarding

These new arrangements apply to the management of allegations of abuse made against a person who works or has regular contact with adults with care and support needs whether in a paid or voluntary capacity or in public office.

From 29 March 2016 the LADO Service will no longer respond to adult safeguarding enquiries as the function will be undertaken by Adult Social Care (ASC).

The duty remains upon all agencies to co-operate to protect adults with care and support needs from neglect or abuse from 'people in positions of trust' (employee, volunteer or student paid or unpaid) and is endorsed by the Safeguarding Adults Board (SAB)

All enquiries and referrals must be sent to the Adult Safeguarding Triage Team (part of the Multi-Agency Referral Unit 'MARU') who will allocate to the relevant Adult Social Care Safeguarding Professional.

Please also note that under the Care & Support Statutory Guidance Section 14.124 (amended March 2016) 'when a person's conduct towards an adult may impact on their suitability to work with or continue to work with children, this must be referred to the local authority's designated officer LADO.'

What will ASC do?

ASC will provide

- ❖ advice and guidance to senior managers and employers
- ❖ quality assurance & audit to multi-agency safeguarding practice and standards to contribute to the work of the SAB

- ❖ management and co-ordination of individual allegations against a person in position of trust who works with adults with care and support needs who has
 - Behaved in a way that has harmed an adult, or may have harmed an adult
 - Possibly committed a criminal offence against or related to an adult; or
 - Behaved towards an adult in a way that indicates that they may pose a risk of harm to an adult

How will it work?

- ❖ All referrals are submitted via the Adult Safeguarding Triage Team (part of the MARU)
- ❖ The Triage Team can offer immediate advice and guidance on receipt of the referral to ensure any immediate risk to the adult is addressed
- ❖ The Triage Team will determine which ASC area office will address the allegation including what is the best route of investigation including liaising with partner agencies, contract & commissioning services and CQC to co-ordinate
 - A criminal investigation
 - A joint police and social care investigation
 - An internal disciplinary investigation by an employer/fitness to practice

- ❖ The Adult Social Care Safeguarding Professional determines whether the allegation is unfounded, malicious, unsubstantiated or substantiated
- ❖ The Adult Social Care Safeguarding Professional considers with the employer the need to refer the outcome for disciplinary procedures, training or advice and to the DBS and/or professional regulatory body

What impact does this have on my role?

- ❖ If conduct of staff/volunteers in either professional or personal life raises concerns, you will be subject to these procedures
- ❖ You are expected to co-operate to ensure that risks are proportionately addressed in a fair and timely manner
- ❖ Be familiar with the SAB Adult Safeguarding/Adult Protection Policy

What should I do if I have a concern?

- ❖ Contact the Adult Safeguarding Triage Team (part of the MARU) 0300 1231 116 and complete the MARU Referral Form
- ❖ For adults; out of hours: 0300 1234131-Option 1 or refer to the Alerter's Guide for adults