# Clinical care home support team

Listening and responding to care homes



### What we can do



- Education and personalised support in enhancing the health of your residents.
- Supporting transitions of care out of hospital to care home 7 days a week
- Clinical and pastoral advice and guidance.
- Shared clinical decision making, risk management and shared clinical accountability.
- Support with monitoring of clinical condition.
- Professional development of staff.
- Escalate unsafe staffing issues.
- On-site clinical support if appropriate.
- Ongoing support for COVID-19.
- Navigating to other teams and clinical professionals.

### Who's who

# Care homes and community



Louisa Forbes Consultant nurse

#### **Central Cornwall**



Mike Ward, clinical nurse specialist

#### **West Cornwall**



Louise Silver, clinical nurse specialist

#### North and east Cornwall



Zoe Bullock, clinical nurse specialist



Paul Kimpton, clinical nurse specialist

## 24/7 care home professionals line



The care home clinical assessment and support line is supported by Cornwall NHS 111 (out of hours) and the care home support team (in hours). This should not replace your normal route for first line clinical support via your GP).

Call 01872 303770



Available for virtual clinical advice and support. Can also include care setting site visits when appropriate. This is a support service to enhance treatment led by GP.